

Charityworks (Charity number 1136964)

Second briefing for Host Organisations

4 September 2026

Update

Since the first briefing issued to host organisations on 6 July 2026, the Board of Charityworks has continued to address the many issues arising from the closure of the Programmes including questions raised by you which we were not able to answer earlier on. We offer answers to those questions below.

As you know, our delivery supplier, Koreo Ltd, ceased operation at the end of June. All Koreo's employees were made redundant with immediate effect. We have since been notified that the company has gone into liquidation. We were vigorously pursuing access to various information and data which is owned by Charityworks through Koreo Ltd but not all of it was provided. We have pursued this through Koreo Ltd's Liquidators but it has not been forthcoming. While that might change, we are aware that the longer this goes on, the lower the value will be to host organisations and trainees as regards access to materials etc. We were also keen to provide this update without further delay and offer as much certainty as we could.

The Board is sorry and frustrated that we have been unable to do what we had hoped as a result of the issues outlined above.

This briefing reflects the position as at 4 September 2026. Unless there is substantive new information affecting host organisations generally, we do not expect to issue a further briefing. We will contact individual organisations direct where an issue relates specifically to them.

The Charityworks website is expected to remain in operation until December 2026.

The email address to use for all communications is chair@charity-works.co.uk If that changes, we will notify you or it will be shown on the website.

The registered address for Charityworks is 49 Station Rd, Polegate, East Sussex BN26 6EA which should remain in operation until May 2027.

1. Will Institute of Learning and Management (ILM) accreditation be offered to Leadership Development Programme (LDP) trainees?

We have been informed by the ILM that the accreditation arrangements set up for the LDP were bespoke to Koreo Ltd and cannot be operated by any other body. The closure of Koreo and the inability to transfer the work to another provider, means that unfortunately, no ILM accreditation can be given for the work done.

2. Will trainees be offered access to Programme learning materials?

We are sorry as explained above that we are unable to provide access to the materials.

3. For those who have completed the LDP but were waiting Impact Research marks, will these be provided?

All Impact Research projects were submitted to Koreo by April 2026, with marking scheduled to take place between May and July. We are sorry as explained above that we are unable to provide access to the marks.

4. For those who have completed or partially the LDP, will the trainees be offered a (completion) certificate?

The Board does not have access to individual trainee records which we would need to be able to issue some form of certificate. We are sorry as explained above that we are unable to do this.

5. Will further support be offered to trainees?

We are pleased to say that the NCVO is willing to offer a 10% discount on its open training courses to trainees on our Programmes at the time of closure. NCVO offers training courses designed to help individuals develop the knowledge, skills and confidence needed to make a greater impact in the voluntary sector. Courses cover topics including governance, leadership, fundraising, project management, safeguarding, equity, diversity and inclusion.

To access this offer, please browse NCVO training courses: [Training and Events | NCVO](#) Once your trainee(s) have found a suitable course, they should get in touch with training@ncvo.org.uk

This offer is valid for one training course per trainee until 31 December 2026.

Charityworks Trustee Board
4 September 2026